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**22.09.14 - 19.12.14 ISTQB Certified Tester, ZIVIT in Bonn**

working for the quality assurance department of the Zentrum für Informationsverarbeitung und Informationstechnik (federal authority: ZIVIT) in Bonn.

Carry out tests of the graphical user interface (GUI) and processing in „Automatisierte Beihilfe Bearbeitung mit Arbeitsplatzcomputern (ABBA)“ – components:

- » Allgemein
- » Festsetzung
- » Rabattverarbeitung
- » Stammdaten
- » Statistik
- » Systemverwaltung
- » Vieraugenprüfung
- » Zahlliste
- » Elektronische Beihilfe Bearbeitung Verfahren (eBiV)

Plan, create tests including test specification. Execute the tests manually and analyse errors. Error tracking using HP-QC/ALM.

Verify bug fixes of the current system (ABBA), check interaction from GUI and ORACLE-database.

Participate and contribute to further quality assurance tasks (audit, review ...)

## **Tester for the Telekom - chronological overview:**

### **Order Management System / Orchestration Engine (OMS/OE)**

**01.01.14 - 30.06.14** Testautomatisation, coaching in Berlin

**01.12.13 - 31.03.14** handover project (introduction, coaching)

**01.03.12 - 30.11.14** ISTQB-Certified Tester (OMS/OE)

### **Customer Administration & Relationship Management m-Business e-Commerce Network-Billing - Carmen (CRM)**

**01.11.11 - 28.02.12** automated testdata preparation (implementation, configuration)

**01.09.09 - 31.10.11** testing of Risk Management Center - new system

**beginning 04/2008** testing of Risk Management Center – current system

**beginning 04/2008** Customer Care Application (Neugeschäft, Kundenpflege)

## **Tester for the Telekom - workings:**

### **01.01.14. -30.06.14** Testautomatisation, coaching in Berlin

further support of the permanent employees of T-Systems, working and coaching, testautomatisation

### **01.12.14 - 31.03.14** ISTQB-Certified Tester, OMS/OE, Telekom in Bonn

Handover the test project OMS/OE (Order Management System / Orchestration Engine) to permanent employees of T-Systems, Berlin

### **01.03.12 - 30.11.14** ISTQB-Certified Tester, OMS/OE, Telekom in Bonn

Test of the system OMS/OE (Order Management System / Orchestration Engine) - the central order management and fullfillment system of the Telekom division mobile products (including SEPA-Processing)

## **workings**

- » create and maintain of the testcase catalog for regressiontests
- » release specific processing of document (requirement, analysis) for new parts in order to create test cases
- » create release specific test cases and test runs (HP Quality Center)
- » define test data inventory and create test data
- » manually carry out functional tests (SOAPUI)

- » work off the test cases
- » create test documentation
- » document errors in the error tracking tool (Rational ClearDDTS) and tracking
- » tracking of error status
- » verify bug fixes
- » communicate with development and analysis teams
- » communicate with the other testing teams to ensure end to end (E2E) tests and test management
- » follow up of test cases cross over various partner systems
- » use of automation tools for test processing (HP Quality Center, Quicktest Pro and self developed software of the der Telekom) in technological heterogenous environment (.net, web GUI, SOA, C++, ...)
- » automate test cases replacing manually execution
- » realise, analyse opportunities for test automation
- » contribute to further development of automation tools
- » Knowledge transfer to external, international partner

### **01.11.11 - 28.02.12 automated testdata preparation (CRM)**

- » clustern of the requests, clarify/agree on time and content
- » adopt the test runs in HP QTP for GUI-Tests and batch processing (Axis Plugin)
- » maintain the configuration / software
- » automatated rollout to 10 windows computer (GUI-Entry)

### **28.04.08 - 31.10.11 ISTQB-Certified Tester, Carmen, Telekom in Bonn**

testing of riskmanagement and new business in the SW-Cluster Carmen (Customer Administration & Relationship Management m-Business e-Commerce Network-Billing) because of introduction of a new self developed software (WebServices/SOA, Frontend: Panda 2.0, Backend: Glassfish Applicationserver) replacing the predecessor system

- » self introduction to the current system (technically and from the business point of view)
- » review of specification from the business (current- and newsystem)
- » develop and agree test strategy for the new system
- » create testplan, testcase, test run (HP Quality Center)
- » assign requirement to testcase (test coverage)
- » define and generate testdata

- » carry out functional tests
- » processing of testcases
- » create testdocumentation
- » document errors in the incident administration tool (Rational ClearDDTS) and tracing
- » tracking of error status
- » verification of bug fixes
- » support product- and regressiontest

## **Workings for O2 Germany in München:**

### **01.01.05 - 31.12.08 Component Tester, O2 in München**

**Component Tester for O2 Germany in München with following tasks::**

- » Conception, preparation and execution of component-, system-, regression and user acceptance tests based on general and specific requirements, design, interface specification and development documents. Liaison with development and business representatives to agree test contents
- » Creation of testcases in Rational Test Manager
- » Reporting on testing progress
- » Agree on severity and priority of defects with development, test manager and business representative and tracking in Rational Clear Quest
- » Forwarding the tested software to the next test phase or to production systems
- » Create the software release in Rational Clear Case (UNIX)

### **01.01.07 - 28.04.08 Component Tester, LAPI, O2 in München**

**Component Tester for the application LAPI (Logistik Application Programming Interface) – interface plattform for all logistic application at O2 Germany**

- » Distribution of price-, availability-, tariff- and customer contract information from various source to various destination systems (Oracle Order Entry, Customer Care System, Logistik Center, systems for business processing of residential customer and dealer, ...)
- » preparation of contract data and forwarding for contract printing
- » display of history for changes of contract and stock data
- » complete user administration (creation, change, groups and access rights)

## **01.01.05 - 28.04.08 Component Tester, CACS, O2 in München**

Component Tester for CACSeVantage (Computer Assisted Collection System)  
automated collections for approx. 100 users at the credit service department - Nürnberg

Creation of test data in the external billing system and processing the data to and from  
CACSeVantage

### **Testing of**

- » ORACLE-Snapshot replication (data transfer from the billing system to the replica-database)
- » Incoming interfaces from the replica-database to CACSeVantage
- » O2 Germany specific adaptations to CACSeVantage
- » Outgoing interfaces from CACSeVantage to network and other system interfaces

## **01.11.04–31.12.04 Department representative - introduction RUP**

Department representative in the internal project to introduce the Rational Unified Process (RUP)

## **01.11.03–31.10.04 System Analyst, Finance, O2 in München**

- » analyse the requirements of internal customers
- » conceptualisation of the requirements
- » technical realisation of the requirements
- » creation of specification documentation
- » single point of contact for questions in regards of collections and data replication

## **12.03.03–31.10.03 Designer, DSC, O2 in München**

Designer im Team Dealer and Sales Commissioning - Technical Design Core Applications

- » Creation of designs for adaptation, enhancements and new development of applications for the IT Systems at O2 Germany

## **19.07.00–12.03.03 Business Analyst, Arbor BP, O2 in München**

Business Analyst – Information Systems / Solution Delivery

- » Analyse and design for the billing system ARBOR BP
- » Development of financial reports in Powerbuilder Application
- » Analysis, design and development for the Sybase Replication Server
- » Single point of contact for all questions from the financial department

- » Development of UNIX-Shell scripts for installation and administration of the Sybase Replication Server

## **01.01.98–18.07.00      Business Analyst, CFIT, O2 in München**

**Business Analyst - Corporate Finance IT**

**in the role of an internal consultant / project manager ensuring close collaboration with the corporate finance users, the IT- and other departments**

- » Streamlining of existing processes / systems and introduction of new systems
- » Ensuring adherence to department and company wide quality standards
- » Creation of specification documents in liaison with business- and IT-departments

## **01.08.95–31.12.97      Credit Controller, VIAG INTERKOM in München**

**Credit Controller for VIAG INTERKOM GmbH & Co**

- » Customer Account tracking (contact to customers, service, sales, collection of outstanding debts, risk controlling)
- » Introduction of direct debit payments, credit checks and effective collection processes
- » Reporting the debts in accordance to the law (Bilanzrichtliniengesetz) together with auditors, reconciliation of general- and subledger, monthly reporting and individual and general valuation of outstanding debts
- » Clarification of legal cases in collaboration with the internal and external lawyers

## **further workings**

### **01.02.92–31.07.95      Fachreferent Rechnungswesen, Siemens in München**

Fachreferent Rechnungswesen for Siemens AG, München, Zentrale Regionen  
Verwaltung Inland

- » responsible for the cross devision development of a new accounts payable including introduction- and user concept for the domestic Sales- and Infrastructure Regions of the Siemens AG (approx. 3000 user)01.10.85–31.01.92Kaufmännischer Angestellter, Siemens AG in Essen

### **01.10.85-31.01.92      commercial clerk, Siemens in Essen**

- » Commercial clerk in accounting for Siemens AG, Essen, Accountant Accounts Receivable

since 01.10.91

- » clerk for legal actions, insolvency and acting head of accounts receivable

### **01.01.84-30.09.85      commercial clerk, RWTÜV in Essen**

- » Commercial clerk for Rheinisch-Westfälischen Technischen Überwachungsverein, Essen

### **04.10.82-31.12.83      Military service in Lüneburg**

### **08.07.82-01.10.82      commercial clerk, Pohlschröder GmbH & Co KG in Dortmund**

- » Commercial clerk, Accounts Payable for Pohlschröder GmbH & Co KG, Dortmund

## **further training**

since 2008	self introduction and use of Adobe Creative Suite - acutal Creative Cloud for web-publishing, picture and video post production
14-16.09.2009	Flex 3: Developing Rich Client Applications0
18-19.05.2009	CSM Certified Scrum Master (Sigs Datacom, Köln)
19-21.11.2008	XMLSpy - History, Properties of XML, XMLSPY Suite and Integrated Development Editor (Unilog Integrata, Berlin)
05.2007	ISTQB Certified Tester, Advanced Level
05.2005	ISTQB Certified Tester, Foundation Level
10.05.2005	UML for Tester
08.12.2004	Objektorientierte Analyse und Design (OOA&D)
03.12.2004	UML and Rose
15.11.2004	RUP and RequisitePro
28.05.2004	Einführung in die Programmierlogik
01.03.95–30.06.97	English spoken and written at the Cambridge Institut, München (training in evening classes) - Certificate: Cambridge 1 St Certificate - Juni 1996

## **further education / school**

09.08.89–17.07.91	Bilanzbuchhalter IHK (berufsbegleitende Ausbildung)
18.03.85–09.07.88	Betriebswirt VWA (berufsbegleitendes Studium)
04.10.82–31.12.83	Military service in Lüneburg
21.07.80–07.07.82	Training at Pohlschröder GmbH & Co KG, Dortmund Certificate: Industriekaufmann (IHK)
01.08.78–31.07.80	Kaufmännische Höhere Handelsschule W. Pipke, Dortmund Certificate: Fachhochschulreife