

Hans-Günter Muhs  
Limpericher Straße 192  
53225 Bonn



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## **22.09.14 - 19.12.14 ISTQB Certified Tester, ZIVIT in Bonn**

**working for the quality assurance department of the Zentrum für Informationsverarbeitung und Informationstechnik (federal authority: ZIVIT) in Bonn.**

**Carry out tests of the graphical user interface (GUI) and processing in „Automatisierte Beihilfe Bearbeitung mit Arbeitsplatzcomputern (ABBA)“ – components:**

### **Allgemein**

- » Festsetzung
- » Rabattverarbeitung
- » Stammdaten
- » Statistik
- » Systemverwaltung
- » Vieraugenprüfung
- » Zahlliste
- » Elektronische Beihilfe Bearbeitung Verfahren (eBiV)

**Plan, create tests including test specification. Execute the tests manually and analyse errors. Error tracking using HP-QC/ALM.**

**Verify bug fixes of the current system (ABBA), check interaction from GUI and ORACLE-database.**

**Participate and contribute to further quality assurance tasks (audit, review ...)**

## **Tester for the Telekom - chronological overview:**

### **Order Management System / Orchestration Engine (OMS/OE)**

**01.04.14 - 30.06.14** Testautomatisation, coaching in Berlin

**01.12.13 - 31.03.14** handover project (introduction, coaching)

**01.03.12 - 30.11.13** ISTQB-Certified Tester (OMS/OE)

### **Customer Administration & Relationship Management m-Business e-Commerce Network-Billing - Carmen (CRM)**

**01.11.11 - 28.02.12** automated testdata preparation (implentation, configuration)

**01.09.09 - 31.10.11** testing of Risk Management Center - new system

**beginning 04/2008** testing of Risk Management Center – current system

**beginning 04/2008** Customer Care Application (Neugeschäft, Kundenpflege)

## **Tester for the Telekom - workings:**

**01.04.14. -30.06.14** Testautomatisation, coaching in Berlin

further support of the permanent employees of T-Systems, working and coaching,  
testautomatisation

**01.12.13 - 31.03.14** ISTQB-Certified Tester, OMS/OE, Telekom in Bonn

Handover the test project OMS/OE (Order Management System / Orchestration Engine)  
to permanent employees of T-Systems, Berlin

**01.03.12 - 30.11.13** ISTQB-Certified Tester, OMS/OE, Telekom in Bonn

Test of the system OMS/OE (Order Management System / Orchestration Engine) - the  
central order management and fullfillment system of the Telekom division mobile  
products (including SEPA-Processing)

### **workings**

- » create and maintain of the testcase catalog for regressionstests
- » release specific processing of document (requirement, analysis) for new parts in order to create test cases
- » create release specific test cases and test runs (HP Quality Center)
- » define test data inventory and create test data
- » manually carry out functional tests (SOAPUI)

- » work off the test cases
- » create test documentation
- » document errors in the error tracking tool (Rational ClearDDTS) and tracking
- » tracking of error status
- » verify bug fixes
- » communicate with development and analysis teams
- » communicate with the other testing teams to ensure end to end (E2E) tests and test management
- » follow up of test cases cross over various partner systems
- » use of automatisisation tools for test processing (HP Quality Center, Quicktest Pro and self developed software of the der Telekom) in technological heterogenous environment (.net, web GUI, SOA, C++, ...)
- » automate test cases replacing manually execution
- » realise, analyse opportunities for test automatisisation
- » contribute to further development of automatisisation tools
- » Knowledgetransfer to external, international partner

#### **01.11.11 - 28.02.12    automated testdata preparation (CRM)**

- » clustern of the requests, clarify/agree on time and content
- » adopt the test runs in HP QTP for GUI-Tests and batch processing (Axis Plugin)
- » maintain the configuration / software
- » automatated rollout to 10 windows computer (GUI-Entry)

#### **28.04.08 - 31.10.11    ISTQB-Certified Tester, Carmen, Telekom in Bonn**

**testing of riskmanagment and new business in the SW-Cluster Carmen (Customer Administration & Relationship Management m-Business e-Commerce Network-Billing) because of introduction of a new self developed software (WebServices/SOA, Frontend: Panda 2.0, Backend: Glasfish Applikationsserver) replacing the predecessor system**

- » self introduction to the current system (technically and from the business point of view)
- » review of specification from the business (current- and newsystem)
- » developpe and agree test strategie for the new system
- » create testplan, testcase, test run (HP Quality Center)
- » assign requirement to testcase (test coverage)
- » define and generate testdata

- » carry out functional tests
- » processing of testcases
- » create testdocumentation
- » documente errors in the incident administration tool (Rational ClearDDTS) and tracing
- » tracking of error status
- » verification of bug fixes
- » support product- and regressiontest

## **Workings for O2 Germany in München:**

### **01.01.05 - 31.12.08    Component Tester, O2 in München**

**Component Tester for O2 Germany in München with following tasks::**

- » Conception, preparation and execution of component-, system-, regression and user acceptance tests based on general and specific requirements, design, interface specification and development documents. Liaison with development and business representatives to agree test contents
- » Creation of testcases in Rational Test Manager
- » Reporting on testing progress
- » Agree on severity and priority of defects with development, test manager and business representative and tracking in Rational Clear Quest
- » Forwarding the tested software to the next test phase or to production systems
- » Create the software release in Rational Clear Case (UNIX)

### **01.01.07 - 28.04.08    Component Tester, LAPI, O2 in München**

**Component Tester for the application LAPI (Logistik Application Programming Interface) – interface plattform for all logistic application at O2 Germany**

- » Distribution of price-, availability-, tariff- and customer contract information from various source to various destination systems (Oracle Order Entry, Customer Care System, Logistik Center, systems for business processing of residential customer and dealer, ...)
- » preparation of contract data and forwarding for contract printing
- » display of history for changes of contract and stock data
- » complete user administration (creation, change, groups and access rights)

### **01.01.05 - 28.04.08    Component Tester, CACS, O2 in München**

Component Tester for CACSeVantage (Computer Assisted Collection System)  
automated collections for approx. 100 users at the credit service department - Nürnberg

Creation of test data in the external billing system and processing the data to and from CACSeVantage

Testing of

- » ORACLE-Snapshot replication (data transfer from the billing system to the replica-database)
- » Incoming interfaces from the replica-database to CACSeVantage
- » O2 Germany specific adaptations to CACSeVantage
- » Outgoing interfaces from CACSeVantage to network and other system interfaces

### **01.11.04–31.12.04    Department representative - introduction RUP**

Department representative in the internal project to introduce the Rational Unified Process (RUP)

### **01.11.03–31.10.04    System Analyst, Finance, O2 in München**

- » analyse the requirements of internal customers
- » conceptualisation of the requirements
- » technical realisation of the requirements
- » creation of specification documentation
- » single point of contact for questions in regards of collections and data replication

### **12.03.03–31.10.03    Designer, DSC, O2 in München**

Designer im Team Dealer and Sales Commissioning - Technical Design Core Applications

- » Creation of designs for adaptation, enhancements and new development of applications for the IT Systems at O2 Germany

### **19.07.00–12.03.03    Business Analyst, Arbor BP, O2 in München**

Business Analyst – Information Systems / Solution Delivery

- » Analyse and design for the billing system ARBOR BP
- » Development of financial reports in Powerbuilder Application
- » Analysis, design and development for the Sybase Replication Server
- » Single point of contact for all questions from the financial department

- » Development of UNIX-Shell scripts for installation and administration of the Sybase Replication Server

### **01.01.98–18.07.00 Business Analyst, CFIT, O2 in München**

#### **Business Analyst - Corporate Finance IT**

**in the role of an internal consultant / project manager ensuring close collaboration with the corporate finance users, the IT- and other departments**

- » Streamlining of existing processes / systems and introduction of new systems
- » Ensuring adherence to department and company wide quality standards
- » Creation of specification documents in liaison with business- and IT-departments

### **01.08.95–31.12.97 Credit Controller, VIAG INTERKOM in München**

#### **Credit Controller for VIAG INTERKOM GmbH & Co**

- » Customer Account tracking (contact to customers, service, sales, collection of outstanding debts, risk controlling)
- » Introduction of direct debit payments, credit checks and effective collection processes
- » Reporting the debts in accordance to the law (Bilanzrichtliniengesetz) together with auditors, reconciliation of general- and subledger, monthly reporting and individual and general valuation of outstanding debts
- » Clarification of legal cases in collaboration with the internal and external lawyers

## **further workings**

### **01.02.92–31.07.95 Fachreferent Rechnungswesen, Siemens in München**

**Fachreferent Rechnungswesen for Siemens AG, München, Zentrale Regionen  
Verwaltung Inland**

- » responsible for the cross division development of a new accounts payable including introduction- and user concept for the domestic Sales- and Infrastructure Regions of the Siemens AG (approx. 3000 user)01.10.85–31.01.92Kaufmännischer Angestellter, Siemens AG in Essen

### **01.10.85-31.01.92 commercial clerk, Siemens in Essen**

- » Commercial clerk in accounting for Siemens AG, Essen, Accountant Accounts Receivable

**since 01.10.91**

- » clerk for legal actions, insolvency and acting head of accounts receivable

### **01.01.84-30.09.85 commercial clerk, RWTÜV in Essen**

- » Commercial clerk for Rheinisch-Westfälischen Technischen Überwachungsverein, Essen

### **04.10.82-31.12.83 Military service in Lüneburg**

### **08.07.82-01.10.82 commercial clerk, Pohlschröder GmbH & Co KG in Dortmund**

- » Commercial clerk, Accounts Payable for Pohlschröder GmbH & Co KG, Dortmund



## **further training**

- since 2008 self introduction and use of Adobe Creative Suite - actual Creative Cloud for web-publishing, picture and video post production
- 14-16.09.2009 Flex 3: Developing Rich Client Applications0
- 18-19.05.2009 CSM Certified Scrum Master (Sigs Datacom, Köln)
- 19-21.11.2008 XMLSpy - History, Properties of XML, XMLSPY Suite and Integrated Development Editor (Unilog Integrata, Berlin)
- 05.2007 ISTQB Certified Tester, Advanced Level
- 05.2005 ISTQB Certified Tester, Foundation Level
- 10.05.2005 UML for Tester
- 08.12.2004 Objektorientierte Analyse und Design (OOA&D)
- 03.12.2004 UML and Rose
- 15.11.2004 RUP and RequisitePro
- 28.05.2004 Einführung in die Programmierlogik
- 01.03.95–30.06.97 English spoken and written at the Cambridge Institut, München (training in evening classes) - Certificate: Cambridge 1 St Certificate - Juni 1996

## **further education / school**

- 09.08.89–17.07.91 Bilanzbuchhalter IHK (berufsbegleitende Ausbildung)
- 18.03.85–09.07.88 Betriebswirt VWA (berufsbegleitendes Studium)
- 04.10.82–31.12.83 Military service in Lüneburg
- 21.07.80–07.07.82 Training at Pohlschröder GmbH & Co KG, Dortmund Certificate: Industriekaufmann (IHK)
- 01.08.78–31.07.80 Kaufmännische Höhere Handelsschule W. Pipke, Dortmund Certificate: Fachhochschulreife